Social Media Messages

National Safe Digging Month

Not everyone knows that April is Safe Digging Month. As digging projects start, homeowners and professional excavators alike must contact MISS DIG 811 before digging to keep our communities safe.

April is Safe Digging Month. Did we mention that contacting MISS DIG 811 to have your utility lines marked before digging is a FREE service? It's fast, it's free, and it's the law!

Even a small project like planting a tree or building a deck with hand tools, requires contacting MISS DIG 811 first. Make this digging season the safest ever by knowing what's below before you begin.

Underground utilities are always present, whether you're in the city or remote rural areas. Any digging activity requires you contact MISS DIG 811 at least 3 business days in advance. Stay safe and know what's below before you dig!

Monthly Messages

There are more than 100 billion ft of underground utilities in the U.S. Utility lines are damaged every 6 minutes as a result of a digging project.

Be part of the solution, not the problem. Contact MISS DIG 811 before any digging project, large or small.

If you are planning spring & summer projects, the free e-Plan form will help. [https://newtin.missdig.org/e-suite/](https://newtin.missdig.org/e-suite/?fbclid=IwAR0jFCFYrqzqS08bnufuGwxUz0jLv7Qq_o1flRp8AnwlY_vCP8J79U4Jgcc) Enter the plan information and facility companies will contact you about line locations. When you are ready to start your project call MISS DIG 811 and dig safely.

Positive Response makes it easy to check the status of a ticket. After waiting the required 3 days, go to https://newtin.missdig.org/e-suite/ & select e-Response. Enter your ticket number for the facilities' responses. If a response is not green, call 811 to place an additional request.

A ticket for a single address can be placed online using the e-Locate system. Please note: This method may take up to 24 hours to process and can't be used for emergencies. e-Locates can be placed at our e-Suite. [https://newtin.missdig.org/e-suite/](https://newtin.missdig.org/e-suite/?fbclid=IwAR2YQ50-jPgq8WA6VWAfMgWlKXLxHqsRHka6no8_odEBrp0beZPq88Ku67E)

If you ever wonder why flags showed up in your yard, you can search for nearby tickets in your area using e-Nearby. A ticket number is not needed. Key in your address information then click Find Street to populate the tickets. [https://newtin.missdig.org/e-suite/](https://newtin.missdig.org/e-suite/?fbclid=IwAR218UGkTZ9Ot0SNtlVZyctaeffPSIVVAvfFfSn8Y_X514y8ZVcVl0iXKrQ)

Flags can be removed by the excavator when they are finished with the job, by the property owner if they have confirmed with the excavator the digging on the job is complete, or if the flags have been on site for 21 days and there has been no digging. Flags can also be recycled.

If hand exposing is required and the facility line cannot be located within the approximate location (18 inches on either side of the marks), call MISS DIG 811 for ADDITIONAL ASSISTANCE. The response time is 3 business hours.

If the facility markings on a job site have been destroyed or removed, call MISS DIG 811 to place a DESTROYED MARKINGS request. This request can be placed from the legal clear date up to the day before the ticket expires. The response time is 24 business hours.

It is now possible to place a dig notice when working in or near a body of water! Call MISS DIG 811 and request a Marine Ticket or place it online with a Full Access RTE Account.

Private lines not installed by a utility company like propane, or going to an outbuilding or pool, are not marked by facility locators. After calling 811 for public utilities, a private locator can mark those lines for a fee. Some are listed at: <https://www.missdig.org/about/related-links.html>

Know Your Colors

Red: Electric

Yellow: Gas, Oil, Steam, Propane

Orange: Phone & Cable

Blue: Water

Green Sewer

Purple: Reclaimed Water & Irrigation

White: Area of Proposed Excavation

Pink: Temporary Survey Markings

Not contacting 811 is the most common reason for damages to facility lines. Keep yourself and the facilities safe by either calling 811 or placing a ticket online at missdig811.org. It’s free, it’s easy, and it’s the law!