# Happy Thanksgiving from





## MISS DIG 811 Announces New LMS!

The NEW Learning Management System (LMS) Skillbuilder is ready for our users. Skillbuilder is a highly adaptable system that aligns with our learning delivery options. It allows us to offer online and offline learning (instructor led workshops) and evaluation. This system is user-friendly and enables us to create and implement effective training programs.

Our users can sign up for instructor led Safe

Excavation Practices workshops or take it online. When our users sign up for RTE (Remote Ticket Entry) they

will have access to the online RTE Basic training and as their skills grow additional training will become available.

New members can find their training online as they are granted different levels of access. Our users will receive an email inviting them to our LMS. Mark the MISS DIG 811 LMS as a favorite today. <a href="https://missdig811.skillbuilder.co/sign-in">https://missdig811.skillbuilder.co/sign-in</a>



MISS DIG 811 Annual Meeting



# Agenda!

To register for the MISS DIG 811 Annual Meeting Please go to:

https://www.missdig.org/events/annualmeeting.html

2020 MITA ANNUAL CONFERENCE

7:00 A.M. - 8:00 A.M.

CONFERENCE REGISTRATION OPENS

8:00 A.M. - 9:00 A.M. BREAKFAST/ANNUAL MEETING

9:00 A.M. - 3:50 P.M.

**EXHIBITS** 

9:00 A.M. - 9:50 A.M. MISS DIG 811 FIELD BASICS (CEH=2.0)

Presented By: MISS DIG 811

This module is a basic overview of Public Act 174 and how MISS DIG 811 helps field workers, new onboarding employees, and facility owner operators comply with the law. This can be used for one of the requirements of becoming Gold Shovel Standard (GSS) Certified.

Registration Desk

Black River Room

Saginaw Room

Saginaw Room

Three Fires Room

Ojibway Room

9:00 A.M. - 10:50 A.M.

MISS DIG 811 RTE TRAINING (CEH=2.0)

Presented By: MISS DIG 811

The RTE training session will be a live training to demonstrate how to place a ticket online using an RTE account and discuss the benefits the program has to offer. We will walk through specific topics that will help you to understand how to place a valid and accurate ticket.

9:00 A.M. - 9:50 A.M.

POSTIVE RESPONSE POSTING (CEH=2.0) Presented By: MISS DIG 811

We all know posting a Positive Response is required by law; but did you know Positive Response plays an integral role in damage prevention. Join the MISS DIG 811 Member Support Team to learn why posting to Positive Response system creates an ideal communication of the safety of the worksite.

10:00 A.M. - 10:50 A.M.

Saginaw Room

MISS DIG 811 ONLINE INFORMATION (CEH=2.0) Presented By: MISS DIG 811

This will be an open forum where you can ask questions and a demonstration will be given to answer any question that you have on our system. Some of the topics that we will cover are: Remote Ticket Entry (RTE), Design (DSG), and Positive Response.

10:00 A.M. - 10:50 A.M.

Ojibway Room POSTIIVE RESPONSE - REPORTING (CEH=2.0)

Presented By: MISS DIG 811

With the legal requirements on Facility Owners to post a response, understanding how your teams measure up against reporting requirements will better enable you to allocate resources and engage them in the training available. In this session, we will walk through the quick reports available through your Remote Access Account to understand what the data is showing and what the reports flag.

11:00 A.M. - 11:50 A.M.

Saginaw Room

Three Fires Room

MISS DIG 811 ONLINE: E-SUITE (CEH=2.0) Presented By: MISS DIG 811

We will talk about the new features and review some old features of MISS DIG 811's online system. This will be an open forum where you can ask questions and a demonstration will be given to answer any question that you have on our system.

11:00 A.M. - 11:50 A.M.

NOTIFICATION CENTER (CEH=2.0)

Presented By: MISS DIG 811

Safety starts with Notification to 811. Are you keeping your workers as safe as possible? Join in this session to hear about the new Marine request, private line protection and learn more about a no-marks request. In this informative ion, included will be recorded calls and a question and answer opportunity with the Notification Center team

11:00 A.M. - 11:50 A.M.

Ojibway Room HOW TO GET THE MOST OUT OF YOUR MEMBER CODES (CEH=2.0)

Presented By: MISS DIG 811

MISS DIG 811 Member Codes are assets that can be used to manage the delivery of your tickets. Attending this session will provide you a greater understanding of how to use the features in your existing member codes, and how to harness the power of codes to protect your assets and those working near them to create a safer Michigan.

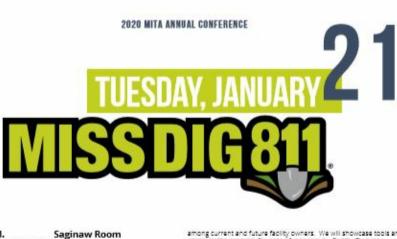
12:00 P.M. - 1:00 P.M.

**Black River Room** 

Continued on page 3



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1:00 P.M. - 1:50 P.M.

DAMAGE REPORTING AND DOCUMENTATION

Presented By: MPSC

A representative from the MPSC will discuss the legal requirements of damage reporting under PA 174. Excavators will learn about damage reporting to the GSS. Facility owners, locators and contractors will benefit from learning how to document markings prior to excavation and what documents to maintain once a line has

1:00 P.M. - 2:50 P.M.

Three Fires Room

MISS DIG 811 RTE TRAINING (CEH+2.0)

Presented By: MISS DIG 811

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1:00 P.M. - 1:50 P.M.

Ojibway Room

TIPS & TOOLS: TTHE IMPORTANCE OF MAPPING THE DATABASE

Presented By: MISS DIG 811

A member's database contains shapes that represent the areas of which the underground utilities are located. To ensure the safety of not only the underground facilities but the people working around them it is vital to make sure the databases are correct. This session will show how to make mapping updates to the facility and design codes using tools and assistance offered from MISS DIG 811.

2:00 P.M. - 2:50 P.M.

Saginaw Room

MPSC: LOCATOR PANEL Presented By: MPSC

Having locating issues? Want to know how last year's record numbers impacted locators? Want to hear all the updates from the locating world? Or do you want to hear the CBO of MISS DIS 811 amcee? Then join us for the Locator Action Panel with a Q and A session.

2:00 P.M. - 2:50 P.M.

Ojibway Room

FACILITY OWNERS PERSPECTIVE ON MISS DIG 811's COLLABORATIVE DESIGN

PROGRAM

Presented By: MISS DIG 811

Adapting to the needs of a changing world, the Collaborative Design Program aims to maximize investments and minimizing disruptions though early communication

among current and future facility owners. We will showcase tools and functions being added to the program for ease of response by Facility Owners.

3:00 P.M. - 3:50 P.M.

ASK MPSC/MIOSHA (CEH=2.0)

Presented By: MPSC & MIOSHA

A representative from Michigan Public Service Commission (MPSC) will present the background of the MPSC processes and follow up with a question and answer session, where Tarah Rile and an enforcement officer from MIOSHA will join in on a joint break-out session.

3:00 P.M. - 3:50 P.M.

**Three Fires Room** 

Ojibway Room

Saginaw Room

MISS DIG 811 ONLINE: E-SUITE (CEH+2.0)

Presented By: MISS DIG 811

We will talk about the new features and review some old features of MISS DIG 811's online system. This will be an open forum where you can ask questions and a demonstration will be given to answer any question that you have on our system.

3:00 P.M. - 3:50 P.M.

COMMUNITY OUTREACH

Presented By: MISS DIG 811

The MISS DIG 811 Community Outreach team has been building community in relationships while traveling throughout the state, answering question, and sharing tools available through MISS DIG 811. There will be an update and discussion on this

4:00 P.M. - 6:00 P.M.

Black River Room

COCKTAIL HOUR & KEYNOTE SPEAKER CLIFF MEIDL



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## Contractor Locating for Facility

To assist members and contractors in efficiently locating and marking underground facilities

## How Other Facility Owners Handle Locate Volume

· When a facility owner is doing work on their own system, in-







- house contractors locate their lines instead of contracting out the work.
- When contracting out repair work, facility owners are including a clause to locate their facility lines, saving on locating services.
- Working with knowledgeable contractors who frequently work near their underground lines, the facility owner empowers the contractor to mark their underground infrastructure.

# How MISS DIG 811 Can Help

- MISS DIG 811 provides a platform to collaborate and record communications in an effort to protect infrastructure and those working near it.
- Many facility owner members, who either have their staff or contracted excavators locating, post to Positive Response on receipt of an affected ticket.
- We encourage the use of the response code "Ongoing Coordination" with an appropriate comment.

We suggest: contractor performing locates under contract (consider including contract number or attaching the contract)

Contractor is the Facility Owner and is performing locate

 For those facility owners who want a contractor to not only perform locates but also to provide a response, the facility owner can file an Agent Letter with MISS DIG 811. This allows the contractor to establish the necessary Remote Member Access (RMA) accounts to Post to Positive Response on behalf of that member.

Downside: Contractor COULD post to all tickets sent to that member code, not just the tickets they placed

Upside: Contractor can perform and respond to tickets placed by other contractors

Contact Member Services at membersupport@missdig811.org or by phone at 800-482-7161

### Going Beyond Meeting ASTM Standards and Occupational Qualifications

Changing regulations from PHMSA can be a problem for everyone involved in the pipeline process. Theresa Chavez takes a look at the challenges associated with meeting the ASTM standard and what can happen when the qualifications are not met. Chavez also discusses how planning ahead can increase operational efficiency and enhance the safety of workers and everyone in the community.





For more information go to:

https://dp-pro.com/going-beyond-meeting-astm-standards-and-occupational-qualifications/?utm\_source=newsletter&utm\_medium=email&utm\_campaign=missdignovemberVisit our website

#### RTE Forum for November 2019

Topic: "How to cancel and replace a Ticket"

- Tuesday, November 19th at 9:00 am
- Wednesday, November 20th at 1:30 pm

Contact Sandy Gunville at: sgunville@missdig811.org



**DATE AND TIME** 11/19/19 9:00am-11/19/19 10:00am

l'II be there!



## **RSVP**

**DATE AND TIME** 11/20/19 1:30pm-11/20/19 2:30pm

l'II be there!



#### SAFE DIGGING ADVOCATE AWARD

Nominate an individual or organization that has significantly served, improved, promoted or innovated the underground utility safety industry for the Annual Safe Digging Advocate Award.



Click on the trophy to place your nomination by 12-31-19

The winner will receive a trophy, MISS DIG 811 swag, & an all-expense paid trip for 2 to the

MISSURGII
Annual Meeting being held at the Soaring Eagle Casino
January 21-23, 2020!

NOMINATE SOMEONE TODAY!