



Education Events & Information January 2019



The 24th MISS DIG 811 Annual Meeting



**Soaring Eagle Casino, Resort, & Waterpark
January 22nd - 24th, 2019**

MISS DIG 811 and the Michigan Infrastructure & Transportation Association (MITA) are teaming up to host their annual meetings and provide a variety of educational opportunities January 22nd - 24th, 2019 at the Soaring Eagle Casino & Resort in Mt Pleasant.

We are excited to bring our members new educational opportunities. These workshops are packed with information that will keep our communities safe and keep you abreast of new data.

MISS DIG 811 knows that it is through knowledge and teamwork we are able to impact damage prevention; 24 hours a day, 365 days a year, MISS DIG 811 is the conduit through which facility owners, contractors, and locators collaborate. On Tuesday evening, January 22nd, we will facilitate face to face collaboration and networking by hosting a strolling dinner and cocktail hour at the Casino. Please join us to network and meet your MISS DIG 811 team.

As in past years, MISS DIG 811 encourages members to take advantage of this multi-day event and have secured a room block at Soaring Eagle Casino. Attendees will receive a discounted room rate of \$129.00 per night at the casino utilizing Group Code: MDS012119. Book your rooms directly at www.soaringeaglecasino.com

WIN ONE OF FOUR TRIPS

Four trips for four will be given away at the annual meeting.

- Salmon and trout fishing in Frankfort
- Fly fishing in Grayling on the Ausable River
- Pheasant hunting- Venue based on winner's location
- Golf trip- Venue based on winner's location

How do you enter? Completing MISS DIG 811 Certification training at the annual meeting enters you into the drawing. For every person you register who completes certification at the annual meeting, you receive an extra entry into the drawing.

When the four winners are drawn, the one with the most entries gets first choice of trips.

Below is the itinerary for the event. For a description of the sessions and to register for the Annual Meeting and sessions, click [HERE](#).

		Location			
		Black River	Saginaw Room	Three Fires Room	Ojibway Room
Tuesday January 22nd	Registration (7:00am - 8:30am)				
	Breakfast (8:00am - 9:00am)				
	Session 1 (9:00am - 9:50am)		Gold Shovel for Municipalities	IT Issues? Who to Contact	Membership Overview
	Session 2 (10:00am - 10:50am)		Damage Reporting and Documentation	MISS DIG 811 Answers your Questions (10:00am - 11:30am)	MISS DIG 811 Member Troubleshooting
	Session 3 (11:00am - 11:50am)		Inside the MISS DIG 811 Notification Center		Positive Response Posting
	Lunch (12:00pm - 1:00pm)	Buffet lunch for all attendees			
	Session 4 (1:00pm - 1:50pm)		Gas and Trench Safety (1:00pm - 2:50pm)	MDPB Meeting	Member Contact Updates
	Session 5 (2:00pm - 2:50pm)			TIME Committee Meeting	Beyond the Basics: Ticket Search
	Session 6 (3:00pm - 3:50pm)		MISS DIG 811 Annual Meeting (3:00pm - 5:00pm)	Locator Action Committee	Reports! Reports! Reports!
	Session 7 (4:00pm - 4:50pm)				Facility Owner Database: Mapping Options
	Cocktails (5:00pm - 6:00pm)	Join us for additional networking and a couple of drinks. In addition to vouchers, the bar will be cash.			
	Dinner (6:00pm - 8:00pm)	An opportunity to network and meet the MISS DIG 811 team while enjoying a strolling dinner.			

Wednesday January 23rd	Breakfast (8:00am - 9:00am)			
	Session 1	MISS DIG 811 Certification (8:30am - 12:00pm)		Design Ticket Entry Training (9:00am - 11:00am)
	Lunch (12:00pm - 1:00pm)	Buffet lunch for all attendees		
	Session 2 (1:00pm - 3:00pm)	Practical Solutions for Collaboration: The Detroit Pilot		RTE Training
Thursday January 24th	Breakfast (8:00am - 9:00am)			
	Session 1	MISS DIG 811 Certification (8:30am - 12:00pm)		Gold Shovel Standard for Excavators (9:00am - 11:00am)
	Lunch (12:00pm - 1:00pm)	Buffet Lunch for All Attendees		
	Session 2 (1:00pm - 3:00pm)			RTE Training
*Room assignments may change to meet session demands				

MISS DIG 811 Certification



Cooped up inside and looking for something productive to accomplish this winter? We have the solution for you!

MISS DIG 811 is on the road to promote "Safe Excavation Practices". This workshop provides training and information on a number of safety and utility damage prevention topics at no cost to you. Most importantly, after successful completion of the program, you will be MISS DIG 811 Certified.

Our Education Department hopes you will join us for a workshop near you. Workshops are being held through April. For more information about the MISS DIG 811 Certification Program, [click here](#).

Workshop Locations



If you received a newsletter or email from MISS DIG 811 prior to today that included links to certification workshops, those links are no longer valid. **Click below to see class specifics and to register using updated links.**



Workshop Schedule

[CLICK HERE](#)

Hire It Done Radio

Bruce Campbell, MISS DIG 811's CEO, joined Adam Helfman on the *Hire It Done* radio show on December 8, 2018, to discuss everything you need to know before you dig. Click the picture below to see the full interview.



January Teleconferences



Remote Ticket Entry Refresher

January's teleconference is open to all RTE users to review recent ticket entry changes, available tools & resources, and account capabilities. Tickets will be reviewed so bring examples you'd like to discuss.

Teleconference phone number : 248-724-5800 (ID 827817)
JOIN.ME Screen Share link: <https://www.join.me/damageprevention>

Time: 9:30am

Click on a date below to RSVP.

January 8

January 15

For more information about topics discussed during monthly teleconferences or to view meeting notes, go to the Education Page on MISS DIG 811's website at www.missdig811.org and click MISS DIG 811 LIVE! Teleconferences.

Damage Prevention Associations



Damage Prevention Associations (DPA) meet on a regular basis and provide an optimal forum where stakeholders can share information and perspectives; and then work together on all aspects of damage prevention issues. We are looking to municipalities, excavators, and facility owners in their regions for participation. Below is the contact information for each of the five DPA's.

If you would like to attend a meeting, but are unable to travel to a location below, you may access them remotely. *Participation is needed by the excavating community to keep DPA's viable.*

- To access remotely, call 248-724-5800 ID (827817)
- When available, visual aids may be viewed during the meeting with JOIN.ME at <https://www.join.me/damageprevention>

To view DPA contact information, location details and meeting minutes, go to the Education page on MISS DIG 811's website and click Damage Prevention Associations (DPA's) or [click here](#).

Northern MI DPA

Location: Traverse City

Next Meeting: Wednesday February 6, 2019

Upper Peninsula DPA

Location: Ishpeming

Next Meeting: Wednesday February 13, 2019

Tri-County DPA

Location: Saginaw

Next Meeting: Thursday, January 17, 2019

Southwest MI DPA

Location: Kalamazoo

Next Meeting: Wednesday, January 9, 2019

West MI DPA

Location: Grand Rapids

Next Meeting: Wednesday, February 13, 2019



Advancing Employers | Enhancing Talent

The Michigan Works! Association hosts events that educate, inspire and train individuals to meet the demands of Michigan employers and job seekers.¹

Below is an article from the *Michigan Works! December Talent Talk* newsletter which features how MISS DIG 811 and new team member Cheryl Barrera were connected at a career fair hosted by GST Michigan Works!.

Cheryl Barrera was laid off from her position as a leasing agent for an apartment complex in the area. Her layoff occurred in the fall of 2017 and she began coming into the GST Michigan Works! Fenton Service Center shortly after that to begin her job search.

Cheryl was extremely diligent in her search, generally coming into the center three to four times per week. The staff assisted in the revision of her resume, career counseling and job leads. She interviewed for various positions, but a good match was not forthcoming.

In June of 2018, GST Michigan Works! Fenton held a career fair for MISS DIG 811 to staff its new satellite office opening in Flint. The Fenton staff reached out to Barrera. Her background as a leasing agent and in real estate seemed to be a good fit along with her excellent customer service skills and strong knowledge of the geographic area. Cheryl was interested in this opportunity and attended the event. After an interview, testing and other hiring steps, Barrera was offered a position as a notification service representative for MISS DIG 811.

A six-week training program was held for the new staff in the MISS DIG 811 corporate location in Auburn Hills and Cheryl began working at the Flint location in September. She recently stopped in to provide an update and indicate that it is a good fit for her. Cheryl appreciates the wonderful group that she works with and the opportunity to be part of this new MISS DIG 811 location.



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1) <http://www.michiganworks.org/events/>

