

September Meetings

Michigan Damage Prevention Board,
September 24, 2020

Michigan Damage Prevention Board (MDPB)

1. Call to Order: Laura Arnold called the meeting to order at 9:01AM In attendance was Aaron Cox, Corby Energy; Tony Bauman, USIC; Bruce Campbell, MISS DIG 811; Bill Fisher, MISS DIG 811; Briant Thomas, AT&T; Colleen Goddard, MISS DIG 811; David Chislea, MPSC; Chris Jensen, Tri-County HomeWorks; Deborah Ball, MISS DIG 811; Derek Shupe, URG; Eric Logan, DTE Energy; Eric Urbain, MISS DIG 811; Rob Gregg, Michigan; Gail Wyckhouse, MISS DIG 811; James Cascio, MISS DIG 811; Jim Moskal, Corby Energy; Joe McGraw, Consumers Energy; Katie Gruzowski, MISS DIG 811; Laura Arnold, MISS DIG 811; Kristen Lawless, MPSC; Eleanor Mundorf, MPSC; Noah Strnad, MISS DIG 811; Paul Harding, MISS DIG 811; Rita Reed, MGU; Stephanie Boe, MISS DIG 811; Sandy DeMars, MISS DIG 811; Steve Makowski, SEMCO; Steve McCarthy SEMCO; Trevor Westbrook, SEMCO; Ty Turner, DTE Energy
 - a. Approval of Agenda: Chris Jensen made a motion to approve the agenda as presented. Bruce Campbell supported. Motion passed.
 - b. June 25 Meeting Minute Approval: Bruce Campbell Made a motion to approve the minutes as presented. Chris Jensen supported. Motion massed.
2. MISS DIG 811 Update on COVID-19
 - a. Employees working from homes: Laura Arnold reported that MISS DIG 811 Employees are still working from home.
 - b. Online training available: Eric Urbain reported that the Education Team is still hosting the Wednesday 9:00 AM webinars. He has also created four podcasts and is working on a fifth one this afternoon. Katie Gruzowski added that the podcasts will be available on sportify, google for android, and podcast iTunes. Laura Arnold reminded the group of the resources available though the Remote Member Access Training.
 - c. Currently looking for NSRs: James Cascio reported that MISS DIG 811 Is looking for NSRs for all three locations; Auburn Hills, Flint and Gladstone. Employees will work and train from home. Equipment will be provided to the trainees. Our training class will start in January. If you or someone you know is interested; applications are available at www.missdig811.org under contact us or you can email James or Sandy, the Notification Center Managers.

Bruce Campbell interjected that Rob Coppersmith reached out. Rob is traveling today and has limited cell service; therefore, he unable to call in to the meeting. MITA recently performed a member survey, including the MISS DIG 811 process and locating. Rob provided that the survey responses are going very well and he will share the information with the group.

3. Contact Sharing Laura Arnold explained that by making contact information available, we are able to foster open communication. Getting ahold of the right person within the facility organization should eliminate the need to file complaints when the issue could have been resolved.

- a. MISS DIG 811 employees and trained RTE users will have access to Facility Owner Contacts.
 - b. Training will be provided on the role of each contact type within an organization.
 - c. Members will be provided a 90-day notice to update contacts. New Damage Contact field is available. Members should log into their Remote Member Access accounts to review and update their contacts. In addition to the upcoming availability of the contacts, recent organization changes, have made getting ahold of members difficult for the Member Support department regarding delivery issues.
4. MISS DIG 811 Annual Meeting
- a. Virtual meeting in compliance with Bylaws: Bruce confirmed that after discussions with the Board and MITA the 2021 MISS DIG 811 annual meeting will look a little different. It will not be an onsite meeting at Soaring Eagle with education breakout sessions. We will be held virtually and will be the business meeting as required by the bylaws. The meeting will still be held the second ½ of January.
5. Committee Updates
- a. Best Practices
 - b. Damage Prevention and Public Safety Focus Team Update: Joe McGraw informed the group that the Team has met twice since the last meeting. The first two meetings focused on objectives. The next meeting will aim to solidify 2020 and 2021 objectives, develop objectives plan and set ownership.
6. New Business Roundtable
- Trevor Westbrook asked to be added to the DP&PSFT.
7. Next Meeting
- a. Schedule 2020 Meeting
 - i. December 22, 2020 (Consider Rescheduling): rescheduled to December 15, 2020.
8. Adjourn Laura Arnold lost her mic, Katie Gruzowski entertained a motion to Adjourn. Eric Logan made a motion to adjourn the meeting at 9:17AM. Bruce Campbell supported. Motion passed.